



Dear TruWest® Credit Union Member,

At TruWest Credit Union, our commitment has always been to provide you with secure, reliable and modern financial solutions. To support that commitment, we will perform a system upgrade starting **Friday, February 27 through Monday, March 2, 2026**.

While the upgrade primarily involves internal systems, our **Financial Service Center hours and Online and Mobile Banking access will be temporarily unavailable**. Once the upgrade is complete, your account balances and functionality will remain unchanged. You may notice some **minor updates in Online and Mobile Banking**.

To help prepare for this temporary downtime and potential impacts, we encourage you to visit truwest.org/SystemUpgrade regularly for the latest information and updates.

We appreciate your patience during this upgrade and thank you for your continued membership and trust. This is an important investment in our future—one that strengthens the technology behind your accounts and positions TruWest for continued innovation and growth.

Sincerely,

Chris Kearney
President & CEO
TruWest Credit Union

